

TAXICARD PERFORMANCE STATISTICS 2001 - 2002

APRIL 2001 - MARCH 2002	Target	Apr 2001	May 2001	Jun 2001	Jul 2001	Aug 2001	Sept 2001	Oct 2001	Nov 2001	Dec 2001	Jan 2002	Feb 2002	Mar 2002	Average
(1) ASAP 30 mins														
(2) ASAP 30 + 10 mins														
(3) A/B 10 mins														
(4) Averages		%	%	%	%	%	%	%	%	%	%	%	%	%
L.B. of Barking & Dagenham														
(1)	90%	98.06	97.25	97.84	96.60	98.27	97.44	97.17	98.27	97.27	97.80	98.91	96.82	97.64
(2)	90%	98.92	99.24	99.44	98.48	99.55	99.25	99.22	99.52	99.38	99.41	99.19	99.09	99.22
(3)	90%	97.60	95.40	96.43	92.25	96.79	94.88	93.26	94.71	90.51	94.86	98.11	95.81	95.05
(4)	90%	98.19	97.30	97.90	95.78	98.20	97.19	96.55	97.50	95.72	97.36	98.74	97.24	97.31
L.B. of Bexley														
(1)	90%	83.80	80.13	80.39	82.25	88.41	84.51	78.85	76.86	82.57	82.99	79.13	86.86	82.23
(2)	90%	90.85	85.43	87.58	88.76	93.29	88.03	90.38	87.60	88.07	91.48	92.17	93.43	89.76
(3)	90%	82.32	77.72	81.40	84.06	80.98	75.68	72.67	75.00	71.93	73.39	70.54	84.48	77.51
(4)	90%	85.66	81.09	83.12	85.02	87.56	82.74	80.63	79.82	80.86	82.62	80.61	88.26	83.17
L.B. Brent														
(1)	90%	93.22	94.75	92.50	93.54	95.76	95.44	94.35	92.89	94.02	95.74	96.30	93.00	94.29
(2)	90%	97.43	96.94	96.36	96.25	97.88	98.35	97.45	97.19	97.95	98.21	98.98	97.27	97.52
(3)	90%	92.28	87.87	87.83	85.02	94.70	91.53	90.74	90.77	87.43	90.17	93.70	90.51	90.21
(4)	90%	94.31	93.19	92.23	91.60	96.11	95.11	94.18	93.62	93.13	94.71	96.33	93.59	94.01
L.B. of Bromley														
(1)	90%	93.83	90.30	93.16	90.83	89.47	91.30	94.06	89.76	89.31	94.39	92.22	88.48	91.43
(2)	90%	96.04	94.51	96.15	96.07	94.74	96.27	97.52	96.39	94.97	99.07	96.11	93.55	95.95
(3)	90%	89.85	80.30	83.81	84.77	86.01	82.56	87.65	84.30	80.74	94.16	93.20	88.54	86.32
(4)	90%	93.24	88.37	91.04	90.56	90.07	90.04	93.08	90.15	88.34	95.87	93.84	90.19	91.23
L.B. of Camden														
(1)	90%	95.17	94.81	95.42	93.35	96.73	94.76	96.28	96.93	95.10	98.45	97.06	96.85	95.91
(2)	90%	98.18	98.41	98.85	97.38	98.75	98.44	98.85	99.16	98.62	99.28	98.81	99.02	98.65
(3)	90%	92.73	90.74	90.98	90.54	94.56	92.02	91.79	93.19	92.10	95.94	95.49	93.87	92.83
(4)	90%	95.36	94.65	95.08	93.76	96.68	95.07	95.64	96.43	95.27	97.89	97.12	96.58	95.79
City of London														
(1)	90%	99.21	96.69	97.79	96.06	99.07	99.17	97.67	99.31	96.58	99.43	98.76	98.20	98.16
(2)	90%	100.00	98.35	99.26	96.85	100.00	100.00	97.67	100.00	100.00	100.00	100.00	99.40	99.29
(3)	90%	96.80	93.28	96.68	94.74	96.08	97.94	94.96	99.32	95.20	97.01	97.44	97.25	96.39
(4)	90%	98.67	96.11	97.91	95.88	98.38	99.04	96.77	99.54	97.26	98.81	98.73	98.28	97.95

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(1) ASAP 30 mins														
(2) ASAP 30 + 10 mins														
(3) A/B 10 mins														
(4) Averages		%	%	%	%	%	%	%	%	%	%	%	%	%
L.B. of Croydon														
(1)	90%	95.93	95.80	94.24	93.01	94.90	91.89	92.96	93.31	90.29	95.18	94.75	90.41	93.56
(2)	90%	98.07	98.54	97.30	96.89	98.00	95.13	97.10	97.83	96.47	99.04	98.37	95.89	97.39
(3)	90%	93.20	94.70	91.62	89.41	93.25	92.06	91.16	88.75	85.40	89.00	92.20	89.25	90.83
(4)	90%	95.73	96.35	94.39	93.10	95.38	93.03	93.74	93.30	90.72	94.41	95.11	91.85	93.93
L.B. of Ealing														
(1)	90%	91.56	90.57	89.89	89.88	89.26	90.35	91.63	90.84	92.41	95.32	92.18	86.92	90.90
(2)	90%	94.67	96.98	94.76	97.19	96.67	95.37	95.62	95.62	95.78	97.45	97.94	94.77	96.07
(3)	90%	85.06	85.55	85.98	80.37	89.02	83.44	85.81	88.20	82.67	88.89	88.57	86.46	85.84
(4)	90%	90.43	91.03	90.21	89.15	91.65	89.72	91.02	91.55	90.29	93.89	92.90	89.38	90.93
L.B. of Enfield														
(1)	90%	88.00	87.10	91.30	85.71	86.96	93.55	81.40	100.00	87.50	83.72	90.24	92.73	89.02
(2)	90%	92.00	100.00	91.30	96.43	100.00	93.55	90.70	100.00	92.50	93.02	100.00	98.18	95.64
(3)	90%	78.43	76.36	90.74	84.00	91.49	79.07	78.18	79.07	73.53	84.62	86.54	72.60	81.22
(4)	90%	86.14	87.82	91.11	88.71	92.82	88.72	83.43	93.02	84.51	87.12	92.26	87.84	88.63
L.B. of Hackney														
(1)	90%	87.23	88.17	88.47	84.67	90.69	86.21	90.36	91.43	89.14	94.33	91.24	90.52	89.37
(2)	90%	94.91	95.11	94.45	93.18	96.74	94.28	95.92	97.11	96.22	98.05	96.37	96.40	95.73
(3)	90%	79.67	79.49	79.97	80.89	81.07	79.02	86.66	84.77	80.95	88.80	83.48	84.54	82.44
(4)	90%	87.27	87.59	87.63	86.25	89.50	86.50	90.98	91.10	88.77	93.73	90.36	90.49	89.18
L.B. of Hammersmith & Fulham														
(1)	90%	92.14	89.59	93.52	89.98	94.01	92.33	91.88	93.44	92.12	96.75	95.54	92.42	92.81
(2)	90%	97.50	94.91	97.72	96.01	97.45	97.64	97.20	97.20	97.67	99.06	98.74	97.64	97.40
(3)	90%	84.01	79.40	84.08	83.13	86.06	84.92	86.68	87.48	84.02	95.04	92.29	90.52	86.47
(4)	90%	91.22	87.97	91.77	89.71	92.51	91.63	91.92	92.71	91.27	96.95	95.52	93.53	92.22
L.B. of Haringey														
(1)	90%	82.75	83.19	83.86	81.57	85.31	83.96	84.05	86.72	85.08	89.33	85.19	80.95	84.33
(2)	90%	92.72	92.46	92.95	89.40	91.71	94.65	92.91	93.73	92.15	96.27	93.93	89.52	92.70
(3)	90%	80.00	80.34	76.72	80.88	83.66	81.76	79.48	85.07	79.02	88.20	86.34	82.68	82.01
(4)	90%	85.16	85.33	84.51	83.95	86.89	86.79	85.48	88.51	85.42	91.27	88.49	84.38	86.35

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(1) ASAP 30 mins														
(2) ASAP 30 + 10 mins														
(3) A/B 10 mins														
(4) Averages		%	%	%	%	%	%	%	%	%	%	%	%	%
L.B. of Harrow														
(1)	90%	98.41	97.84	96.05	96.75	97.84	97.90	97.84	97.95	97.55	98.64	98.34	97.30	97.70
(2)	90%	99.33	99.21	98.52	98.77	99.01	99.19	99.30	99.13	99.32	99.56	99.39	99.09	99.15
(3)	90%	96.44	96.79	95.29	94.82	97.18	96.14	96.17	96.59	95.90	98.06	98.16	96.63	96.51
(4)	90%	98.06	97.95	96.62	96.78	98.01	97.74	97.77	97.89	97.59	98.75	98.63	97.67	97.79
L.B. of Havering														
(1)	90%	97.93	98.26	98.47	96.87	97.94	97.82	98.30						97.94
(2)	90%	99.42	99.47	99.77	98.82	99.37	98.98	99.61						99.35
(3)	90%	96.42	96.05	95.72	95.41	96.39	96.35	96.63						96.14
(4)	90%	97.92	97.93	97.99	97.03	97.90	97.72	98.18	0.00	0.00	0.00	0.00	0.00	97.81
L.B. of Hillingdon														
(1)	90%	91.30	89.86	90.45	83.23	85.88	91.41	87.90	91.89	79.76	87.60	90.57	84.93	87.90
(2)	90%	96.89	95.65	93.63	90.42	94.92	95.31	93.63	94.59	86.90	92.56	95.28	93.15	93.58
(3)	90%	75.00	84.11	66.15	77.63	79.66	80.39	86.27	77.97	83.00	88.78	89.91	84.73	81.13
(4)	90%	87.73	89.87	83.41	83.76	86.82	89.04	89.27	88.15	83.22	89.65	91.92	87.60	87.54
L.B. Hounslow														
(1)	90%	91.58	88.15	93.70	93.44	93.13	90.27	94.12	88.49	87.85	93.46	90.85	91.33	91.36
(2)	90%	97.37	92.26	97.48	96.38	97.63	95.58	96.79	93.53	93.77	97.43	96.65	96.17	95.92
(3)	90%	87.63	81.43	80.19	81.48	88.58	82.14	86.89	88.20	84.55	90.15	91.12	88.95	85.94
(4)	90%	92.19	87.28	90.46	90.43	93.11	89.33	92.60	90.07	88.72	93.68	92.87	92.15	91.08
L.B. of Islington														
(1)	90%	90.79	91.68	91.32	89.99	93.34	92.52	92.20	92.30	89.37	95.36	94.88	93.16	92.24
(2)	90%	96.29	96.43	96.68	95.62	97.44	96.87	97.19	97.11	94.91	98.62	98.17	96.58	96.83
(3)	90%	85.82	85.12	83.60	76.08	79.50	85.71	85.74	83.33	85.64	93.18	88.78	87.76	85.02
(4)	90%	90.97	91.08	90.53	87.23	90.09	91.70	91.71	90.91	89.97	95.72	93.94	92.50	91.36
R.B. of Kensington & Chelsea														
(1)	90%	97.28	95.98	96.36	96.66	98.57	98.02	98.55	97.77	96.99	99.10	98.68	98.16	97.68
(2)	90%	99.27	98.86	98.68	98.77	99.63	99.43	99.67	99.32	99.15	99.71	99.65	99.59	99.31
(3)	90%	96.59	95.93	94.44	95.48	98.48	96.64	96.51	96.75	94.29	97.83	98.17	97.63	96.56
(4)	90%	97.71	96.92	96.49	96.97	98.89	98.03	98.24	97.95	96.81	98.88	98.83	98.46	97.85

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(1) ASAP 30 mins														
(2) ASAP 30 + 10 mins														
(3) A/B 10 mins														
(4) Averages		%	%	%	%	%	%	%	%	%	%	%	%	%
L.B. of Kingston U Thames														
(1)	90%	91.86	92.86	91.57	91.67	92.31	91.23	95.24	97.50	94.25	94.44	93.75	95.24	93.49
(2)	90%	97.67	96.43	93.98	96.43	97.80	100.00	98.81	98.75	97.70	100.00	96.25	99.05	97.74
(3)	90%	90.00	91.92	84.71	91.89	93.51	84.62	87.88	93.14	89.86	90.32	89.80	91.46	89.93
(4)	90%	93.18	93.74	90.09	93.33	94.54	91.95	93.98	96.46	93.94	94.92	93.27	95.25	93.72
L.B. of Lambeth														
(1)	90%	86.39	88.22	86.43	85.78	87.66	88.73	88.60	89.15	86.99	93.61	90.88	85.50	88.16
(2)	90%	93.89	94.75	93.38	94.13	94.46	95.26	95.22	95.97	96.24	97.70	96.81	94.50	95.19
(3)	90%	78.74	80.11	77.45	75.80	81.67	80.98	83.43	84.04	83.66	91.62	89.10	84.22	82.57
(4)	90%	86.34	87.69	85.75	85.24	87.93	88.32	89.08	89.72	88.96	94.31	92.26	88.07	88.64
L.B. of Lewisham														
(1)	90%	91.98	87.56	92.27	92.14	90.91	91.59	91.10	91.27	85.65	90.20	90.65	86.87	90.18
(2)	90%	96.70	95.85	96.91	96.07	96.97	95.79	95.76	96.94	91.93	96.86	94.72	94.28	95.73
(3)	90%	78.35	80.70	76.04	80.00	82.35	85.51	75.36	80.72	74.77	91.67	86.11	83.23	81.23
(4)	90%	89.01	88.04	88.41	89.40	90.08	90.96	87.41	89.64	84.12	92.91	90.49	88.13	89.05
L.B. of Merton														
(1)	90%	90.87	92.65	91.28	94.35	91.54	91.67	94.61	94.27	90.05	94.36	91.95	88.28	92.16
(2)	90%	96.52	96.33	96.92	98.39	96.32	96.35	96.57	96.92	95.02	97.44	96.93	94.55	96.52
(3)	90%	86.63	88.14	85.12	94.27	96.09	87.41	96.37	90.06	81.29	92.52	94.61	87.27	89.98
(4)	90%	91.34	92.37	91.11	95.67	94.65	91.81	95.85	93.75	88.79	94.77	94.50	90.03	92.89
L.B. of Newham														
(1)	90%	96.61	94.68	97.46	99.79	97.37								97.18
(2)	90%	98.51	97.77	98.55	98.65	98.93								98.48
(3)	90%	93.94	92.56	91.33	92.96	94.75								93.11
(4)	90%	96.35	95.00	95.78	97.13	97.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	96.26
L.B. of Redbridge														
(1)	90%										96.52	97.53	97.15	97.07
(2)	90%										99.13	98.77	99.21	99.04
(3)	90%										96.15	93.74	93.95	94.61
(4)	90%	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	97.27	96.68	96.77	96.91

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(1) ASAP 30 mins														
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(4) Averages		%	%	%	%	%	%	%	%	%	%	%	%	%
L.B. of Richmond														
(1)	90%	91.64	92.04	89.21	90.77	92.23	92.09	93.70	94.01	90.78	94.59	91.59	91.78	92.04
(2)	90%	94.55	97.35	94.29	95.38	98.39	95.89	97.13	97.90	95.74	98.41	96.40	96.99	96.54
(3)	90%	91.76	89.58	87.15	85.64	93.83	90.03	89.20	90.93	91.54	91.06	91.99	90.91	90.30
(4)	90%	92.65	92.99	90.22	90.60	94.82	92.67	93.34	94.28	92.69	94.69	93.33	93.23	92.96
L.B. of Southwark														
(1)	90%	89.44	85.71	90.32	87.27	90.17	91.06	90.89	90.06	89.05	90.36	87.97	88.84	89.26
(2)	90%	94.72	93.21	95.26	92.07	94.58	95.11	95.70	95.03	94.34	96.45	95.36	94.27	94.68
(3)	90%	75.09	71.70	74.25	75.99	73.89	78.66	84.35	81.17	80.90	90.33	83.82	85.86	79.67
(4)	90%	86.42	83.54	86.61	85.11	86.21	88.28	90.31	88.75	88.10	92.38	89.05	89.66	87.87
L.B. of Sutton														
(1)	90%	90.48	91.79	94.35	93.81	92.59	96.15	92.64	89.44	92.86	95.52	91.79	93.99	92.95
(2)	90%	96.83	94.78	97.58	96.91	97.22	98.46	95.71	97.52	99.11	98.51	97.10	97.42	97.26
(3)	90%	88.06	94.24	88.97	85.31	88.39	90.48	90.43	93.79	88.79	94.08	92.51	88.60	90.30
(4)	90%	91.79	93.60	93.63	92.01	92.73	95.03	92.93	93.58	93.59	96.04	93.80	93.34	93.51
L.B. of Tower Hamlets														
(1)	90%	95.90	94.04	97.05	96.22	96.94	96.49	96.73	96.07	94.22	98.15	96.51	96.41	96.23
(2)	90%	99.07	97.76	98.75	98.26	99.24	99.12	98.85	98.69	98.38	99.59	98.84	99.02	98.80
(3)	90%	88.87	89.17	89.21	86.60	94.09	89.26	90.70	92.86	88.74	93.79	91.78	91.18	90.52
(4)	90%	94.61	93.66	95.00	93.69	96.76	94.96	95.43	95.87	93.78	97.18	95.71	95.54	95.18
L.B. of Waltham Forest														
(1)	90%	95.23	94.41	94.54	93.54	94.29	95.85	94.89	95.83	95.51	96.86	96.46	95.93	95.28
(2)	90%	98.34	97.60	98.13	97.81	97.89	98.96	98.48	98.90	98.50	99.47	98.94	98.54	98.46
(3)	90%	94.78	93.48	93.39	90.26	93.63	95.19	93.70	93.20	92.04	95.17	95.24	94.99	93.76
(4)	90%	96.12	95.16	95.35	93.87	95.27	96.67	95.69	95.98	95.35	97.17	96.88	96.49	95.83
L.B. of Wandsworth														
(1)	90%	92.07	88.86	91.62	92.47	94.33	92.84	94.16	92.74	91.30	96.88	94.27	92.07	92.80
(2)	90%	96.32	94.57	97.39	96.84	98.16	96.57	97.28	96.59	96.63	98.79	97.61	96.69	96.95
(3)	90%	85.93	85.11	84.77	89.11	91.34	87.56	87.65	86.94	91.07	90.65	91.02	89.18	88.36
(4)	90%	91.44	89.51	91.26	92.81	94.61	92.32	93.03	92.09	93.00	95.44	94.30	92.65	92.71

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